



Gary L. Wood, DVM, DACVIM (Cardiology)
www.heartvet.com; info@heartvet.com
8250 SW Tonka St
Tualatin, OR 97062
Phone: 503-246-9689
Fax: 503-885-7781

“Collaboration for Compassionate Care through World-Class Medicine”

CLIENT POLICY FORM

Your first visit to Cardiology Northwest includes the following benefits:

1. Initial exam and consultation for:
 - a. Establishment of medical history and doctor examination
 - b. Review of records and previous diagnostic testing
 - c. Recommendations for additional diagnostic tests
 - d. Estimate of cost for recommended diagnostic testing
 - e. Interpretation of all diagnostic tests performed
 - f. Treatment and medication recommendations to include approval for refills until your pet’s next recheck appointment
 - g. Follow-up care and recheck recommendations
2. An exam summary, with interpretation of diagnostics and cardiac recommendations, will be sent to your primary veterinarian and any specialists that you request be informed. A phone consultation with your pet’s doctor(s) will be provided if needed.

PRESCRIPTIONS: To best serve your pet’s changing needs, we require regular recheck examinations for prescription approvals. Rechecks are recommended per the severity of your pet’s cardiac disease and are generally less expensive than the initial visit. We cannot accept returned prescriptions for a refund once they have left our hospital, but we will gratefully accept them as a donation to use in cases where the owners cannot afford care.

FINANCIAL: We strive to provide estimates for all services before performing them. Sometimes in a hospitalization or emergency event it is difficult to give an accurate estimate. Please tell us if you have specific cost concerns. We accept cash, check, VISA, Master Card, Discover Card, American Express, and Care Credit. **Payment is due in full at the time services are rendered. We do not offer billing or in-house payment plans/financing.**

CANCELLATION POLICY: We reserve the right to collect a \$50 security deposit in instances of multiple and/or short notice cancellations. Appointments must be modified a **minimum of 48 hours** prior to your appointment start time to avoid forfeiting this deposit.

PHOTOS: Cardiology Northwest may publish photos of me and/or my pet for educational and promotional purposes including the business website, Facebook, Instagram, Twitter, and/or publications. **Check to decline**

CPR/DNR PREFERENCE:

YES, I authorize CNW to perform CPR on my pet in the event of cardiac or respiratory arrest. I understand that this can incur additional costs of up to \$1000. I understand that despite the best effort of the doctors and staff at this facility even the most successful CPR may not allow my pet to regain normal mental and physical health.

NO, please do not resuscitate my pet in the event of cardiac or respiratory arrest.

I choose not to answer at this time, but I understand that I will be required to decide if my pet is having a medical emergency. [Giving this answer may result in CPR not being performed immediately as we will not have your preference on file.]

EMERGENCIES: If you have an after-hours emergency here is a list of the emergency clinics in the Portland-metro area. If none of these are convenient for you, please contact your local veterinary office for emergency services in your area.

- Emergency Veterinary Clinic of Tualatin 503-691-7922
- DoveLewis Emergency Animal Hospital (NW Portland) 503-228-7281
- Tanasbourne Veterinary Emergency (Hillsboro) 503-629-5800
- VCA Northwest Veterinary Specialists and Emergency (Clackamas) 503-656-3999
- Columbia River Veterinary Specialists and Emergency (Vancouver) 360-694-3007
- VCA Southeast Portland Animal Hospital 503-255-8139

I have read and understand the above policies and agree to the terms and conditions stated therein.

Client/Agent Signature _____ Date _____